

## Remote Maintenance

Is your computer suffering from any of the following symptoms?

- Spyware
- Slow Internet
- Virus infection
- Poor Performance
- Unexplained Crashes
- Slow Startup and Shutdown

### NECS HOME MAINTENANCE SOLUTION

Many computer related problems can be solved by regular maintenance, but many users leave it until their system becomes totally unusable which often leads to a complete and expensive reinstall. Worse still, many users do not backup their important documents and files and then lose everything.

North East Computer Systems Ltd. can help; we offer a custom `Home Maintenance Solution`. We have evolved our maintenance through our `Business Maintenance Solutions` and can now offer the home user state of the art remote management facilities.

How does it work?

North East Computer Systems Ltd. will login to your computer once per month to carry out preventative maintenance. This session is instigated by you and DOES NOT mean that we can access your PC any time we want. The connection between NECS and your system is fully secured with 256 Bit encryption. You can view the session and can interact with the engineer.

Furthermore, our extended package offers a full Hardware System Check at our workshop in Gosforth.

Consider that if you use your computer for online purchases, without the proper security in place your system may already be compromised. Identity theft is ripe in the UK and the internet is the new platform for crime syndicates to operate.

What's the catch?

There is no catch, we offer FREE advice and are happy to answer any questions relating to our services. North East Computer Systems Ltd. is committed to providing quality and professional services throughout the North East. We are an established IT company and all our engineers are experienced and highly qualified both academically and professionally.

## NEW HOME MAINTENANCE SOLUTION OPTIONS

### Onsite Warranty -

This is the ultimate peace of mind, in the event of your PC hardware failing, NECS will collect your PC (within 10 mile radius), bring it back workshop, repair it and return it to your home. All you pay for are the parts used.

### Software Warranty -

In the event of your system becoming unusable or corrupt through misuse or virus infection, NECS will collect your PC bring it back to our workshop, repair it and return it to your home.

Nothing to pay.

Plus

North East Computer Systems Ltd. will login to your PC once per month. We will check the system is up to date, perform Virus and Advanced Spyware detection, make sure no unnecessary services are running which can slow the system down and make sure no malicious software is running in the background. Other checks include File System Integrity, Software Compatibility, Parental Control and Privacy. We also perform Windows Tweaking to make the system operate in a more user friendly way.

Cost

Option 1 is just £10 per month

Alternative access link